



YOU ARE FESTIVAL!

VOLUNTEER INFORMATION SHEET

THANK YOU for volunteering to make our 25th Annual Festival International de Louisiane a success. Festival counts on the support of over 1000 volunteer just like you.

Volunteer Center

New in 2011 is our Volunteer Center – designed to support YOU as you support us! We aim to ensure you have a successful volunteer experience and help you stay connected with Festival International throughout the year.

The Volunteer Center is located on Lee Street between E. Convent & Jefferson. This is your location throughout the weekend – stop by for up-to-date information, water, snacks, or to volunteer for more shifts!

Coordinators: Paul Eaton & Apiyo Obala

Volunteer Center Hotline : 337-962-7492

Volunteer Center Hours

- | | | |
|------------------------------|------|-----------------------------|
| ▪ Wednesday, April 27, 2011: | 4:00 | ▪ Saturday, April 30, 2011: |
| PM – 8:30 PM | | 9:00 AM – 9:30 PM |
| ▪ Thursday, April 28, 2011: | 4:00 | ▪ Sunday, May 1, 2011: |
| PM – 9:15 PM | | 10:00 AM – 4:30 PM |
| ▪ Friday, April 29, 2011: | 4:00 | |
| PM – 9:15 PM | | |

What to do if I'm volunteering

1. Verify your shifts by logging into our Volunteer Center Portal.
2. Check in for your shift **45 minutes** before start time. When you check in you will
 - a. Receive your official 2011 Festival International Volunteer Shirt
 - b. Receive any updates or special instructions
 - c. Receive information on where to meet up with your Volunteer Site Chair
3. You will only need to check in once per day at the Volunteer Center, at the beginning of your first shift, even if you are working in multiple locations.

What if I can't make my shift?

- Call the Volunteer Center Hotline (TBA) at least 2 hours in advance so we can work to fill your shift.
- E-mail us: volunteer@festivalinternational.com to let us know so we can fill your shift.

Parking

- We encourage volunteers to park at Cajun Field at use the Free Festival Shuttle. It will drop you off right at Whitney Bank downtown (Right next to the Volunteer Center).

